SERVICE CALL:
Testing power to platform

TOOLS NEEDED:
Multimeter
7/16 wrench
Tech Tips Safety Rules

Danger
Failure to obey the instructions and safety rules in the appropriate Operator's Manual and Service Manual for your machine will result in death or serious injury. Many of the hazards identified in the operator’s manual are also safety hazards when maintenance and repair procedures are performed.

Do Not Perform Maintenance Unless:

- You are trained and qualified to perform maintenance on this machine.
- You read, understand and obey:
  - manufacturer’s instructions and safety rules
  - employer’s safety rules and worksite regulations
  - applicable governmental regulations
- You have the appropriate tools, lifting equipment and a suitable workshop.

The information contained in this tech tip is a supplement to the service manual. Consult the appropriate service manual of your machine for safety rules and hazards.
Step 1
At lower control box locate emergency stop and pull out. Locate platform/base key switch and switch to platform position.
Step 2
A) Locate upper control box lid and remove 6 ¼ inch bolts. Locate upper emergency stop and test emergency stop contact blocks for battery voltage, results should be greater than 12 volts DC.

B) Pull emergency stop out and check opposite side of contact block and result should be the same (12 volts or greater).
Step 3
A) Locate platform start switch and start engine.
B) Position throttle switch to high idle position, press down on foot switch
D) As described in step2 segment B you should see 13.50 volts or higher.

If any of the above tests show results of less than 12 volts DC, contact Genie Industries Service Department @ 1-800-536-1800