

TECH TIPS

Service Call:

Mast section will not come down

Tools Needed:

5/16 tool (Genie part number 33875)

Model:

SLA/SLC/ST w/Brake



Tech Tips Safety Rules



Danger

Failure to obey the instructions and safety rules in the appropriate Operator's Manual and Service Manual for your machine will result in death or serious injury. Many of the hazards identified in the operator's manual are also safety hazards when maintenance and repair procedures are performed.

Do Not Perform Maintenance Unless:

- You are trained and qualified to perform maintenance on this machine.
- You read, understand and obey:
 - manufacturer's instructions and safety rules
 - employer's safety rules and worksite regulations
 - applicable governmental regulations
- You have the appropriate tools, lifting equipment and a suitable workshop.

The information contained in this tech tip is a supplement to the service manual. Consult the appropriate service manual of your machine for safety rules and hazards.

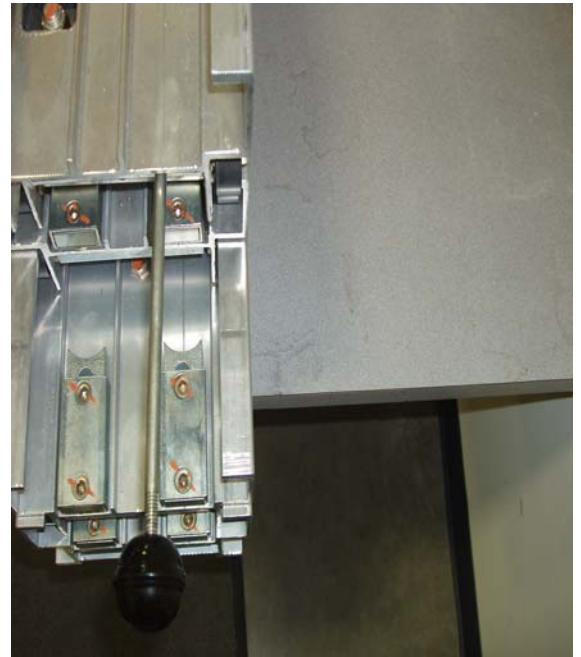
Step 1

In some cases the safety brake will lock the mast sections when the machine is tilted horizontally or drops too fast. You can unlock the safety brake using a hook or Genie tool (part number 33875). The tool is 5/16 inch thick, 16" long, and a 1" hook.



Step 2

Place the special tool in the bottom of the mast section that is locked. There is a small cutout on the right side of the mast section where you can see an opening.



Step 3

Position the the hook above the safety brake roller and pull down. **IMPORTANT!** Make sure the mast section is supported and you have tension on the cable.



Step 4

This is what the safety brake looks like out of the machine. You can see the roller you will be pulling down on. If you need further assistance, call Genie 360 Service 1-800-536-1800

