

MACHINES THAT PERFORM

REMAIN OPERATIONAL AT ALL TIMES WITH GENIE® SERVICE SOLUTIONS



Annual Health Check



Preventative Maintenance



Reactive Maintenance



TAKING HIGHER.

SERVICE DEPLOYMENT

Our main objective is to minimise operational cost (risk) and increase uptime. To achieve this, we have developed a simple process to minimise the impact on our customers 'core' business activities.



Annual Inspection and Operational Health Check

To ensure minimal impact on your business, the key stakeholders will undertake the necessary health, safety and operational preparation.



Preventative Maintenance

For those machines with an agreement in place, minor repairs can be covered within the agreement. This enables us to efficiently keep the machines available for rental and reduces the complexity in the supply chain and administration.



Reactive Maintenance

We are here and at your service to offer breakdown and field support for your machines when required. Our field service technicians are comprehensively trained to ensure that we have the right people, process and tools in the right place at the right time.







SERVICE OFFERING

ltem	Annual Inspection Health Check	Preventative Maintenance	Reactive Maintenance
Health Check/Inspection	√	√	√
Full Functional Test*	√	√	√
Speed and Calibration Check*	√	√	√
Travel and Labour	√	√	√
Administration	√	√	√
Service History		√	√
Schedule Maintenance Parts		√	√
Oils, Grease and Lube		√	√
Examination in Accordance with Local Directive		√	√
Oil Sampling		√	√
Component Failure Replacement Parts			√
Worn Replacement Parts			√
Remedial Repairs (Excluding Damage)			√

All parts are genuine and supplied in accoradance with the OEM service and parts manuals. Scheduled maintenance is in accordance with OEM service manual.

^{*}Where adjustments are required these will be made.



+44 1476 584 345 (option 4) genieservicesolutions@terex.com